



# CERTIFICATE

*This is to Certify that the  
Management System of*

**GO4TRIP**

SCO 172, 173, SECTOR – 9 C, CHANDIGARH,  
NEAR GREWAL EYE INSTITUTE, INDIA

*has been independently assessed and is compliant with the requirements of:*

**ISO 10002:2018**

(Quality management - Customer satisfaction - Guidelines for complaints handling in organizations)

*This certificate is applicable to the following scope of operations:*

PROVISION OF HOTEL BOOKINGS, FLIGHT BOOKINGS, VISA  
SERVICES, MICE BOOKINGS AND CUSTOMIZE TOUR PACKAGES  
FOR INTERNATIONAL AND DOMESTIC ITINERARIES

Certificate No.: SPC20Q3674

Date of Initial Registration: 29-02-2020  
1st Surveillance audit on or before: 28-02-2021  
2nd Surveillance audit on or before: 28-02-2022  
Date of Re-Certification: 29-02-2023

Authorised Signatory

**SP Certification Limited**  
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EC1V9BD, U.K.

Email: [info@spcertification.co.uk](mailto:info@spcertification.co.uk)  
[www.spcertification.co.uk](http://www.spcertification.co.uk)



Accredited by Accreditation Forum of International Standards [AFIST (UK) LTD.]

9, Park View Road, Leeds, LS4 2LG, United Kingdom (UK), Email : [info@afist.org](mailto:info@afist.org), Website : [www.afist.org](http://www.afist.org)

The approval is subject to the company maintaining its system to the required standards, which will be monitored by SPC.  
The Certificate remains the property of SPC and must be returned on request.

To check validity of this certificate please visit [www.spcertification.co.uk](http://www.spcertification.co.uk) and [www.afist.org](http://www.afist.org)

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